



HOUSING MANAGEMENT ADVISORY BOARD

Date: Thursday, 20 February 2020

Time: 6.00pm,

Location: Shimkent Room, Daneshill House, Danestrete

Contact: Fungai Nyamukapa

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Members:

Resident Members: Len Saunders (Tenant) (Chair),
Fiona Plumridge (Tenant) and Jon Thurlow (Leaseholder)

Councillors: John Lloyd (Vice-Chair), Liz Harrington,
Lizzy Kelly, Lin Martin-Haugh and Margaret Notley

Staff Member: David Brown (Interim Assistant Director - Stevenage Direct Services) and Jaine Cresser (Assistant Director – Housing and Investment)

AGENDA

ITEM NO.	SUBJECT	LEAD	MINS ALLOCATED	TIME
	Refreshments		15 Minutes	5:45pm to 6:00pm
1.	APOLOGIES FOR ABSENCE AND DECLARATIONS OF INTEREST To receive apologies for absence and declarations of interest	Chair	2 Minutes	6.00pm to 6.02pm
2.	MINUTES – 16 JANUARY 2020 To approve as a correct record the minutes of the Housing Management Advisory Board (HMAB) meeting held on 16 January 2020 Pages 3 - 8	Chair	3 Minutes	6.02pm to 6.05pm

3.	Q3 HOUSING SERVICE PERFORMANCE REPORT To consider Housing Service Performance Report for Quarter Three (Q3) Pages 9 - 28	Chloe Norton	20 minutes	6.05pm to 6.25pm
4.	HOUSING OLDER PEOPLE STRATEGY To receive update on the Draft Housing Older People Strategy Pages 29 - 64	Karen Long	25 minutes	6.25pm to 6.50pm
5.	TENANCY AGREEMENT To consider the draft Tenancy Agreement Pages 65 - 164	Denis Kinyera	25 minutes	6.50pm to 7.15pm
6.	HOUSING ALL UNDER ONE ROOF UPDATE To receive Housing All Under One Roof update	Jaine Cresser	10 minutes	7.15pm to 7.25pm
7.	REPAIRS AND VOIDS UPDATE To receive Repairs and Voids update	David Brown	10 minutes	7.25pm to 7.35pm
8.	UPDATE FROM EXECUTIVE MEETINGS To note update from Executive meetings	Cllr J Thomas	5 Minutes	7.35pm to 7.40pm
9.	ANY OTHER BUSINESS To consider any business accepted by the Chair as urgent	Chair	5 minutes	7.40pm to 7.45pm
10.	DATE OF NEXT MEETING Thursday 12 March 2020, 6.00pm, Shimkent Room	Chair		